Quality Connection

February 2011 Issue

In This Issue

Ingenix Launches Life Sciences Division

Ask the Experts

New Version of the Smart Measurement System Released

QualityMetric News

Product Spotlight

Ingenix News

Publications

Events

Ingenix Launches Life Sciences Division

On January 20, 2011, inVentiv Health announced an agreement to purchase the i3 clinical development businesses from Ingenix. inVentiv will retain the i3 brand name and acquire the following businesses: i3 Research, i3 Statprobe, and i3 Pharma Resourcing.

QualityMetric will remain a part of Ingenix, aligned with its newly-launched Ingenix Life Sciences division. Gus Gardner will continue to lead QualityMetric as President and COO, and QualityMetric's customers will not experience any changes in service as a result of this announcement.

Read the press release to learn more.

Ask the Experts

A new treatment looks like the next medical breakthrough. But, how can you be sure? You ask the patients. QualityMetric's SF™ and disease-specific health surveys go right to the experts - the patients themselves - to determine if a treatment does the job. These scientifically valid tools provide precise and reliable patient-reported data you can use to quantify treatment effectiveness and measure value with confidence. It's time to put our science to work for you.

Learn how our tools can help you make informed decisions that can improve health care and control costs.

Privacy and Security the Main Focus in Version 4.0 of the Smart Measurement System

The latest version of QualityMetric's Smart Measurement System is compliant with the U.S. FDA's 21 CFR Part 11 regulation for ensuring data authenticity and integrity. The Smart Measurement® System is our all-in-one health survey data collection and patient engagement platform, using the latest technologies to capture, benchmark, interpret, and report survey data. Available in all of our markets, the Smart Measurement System also complies with HIPAA privacy and security regulations, as well as PIPA regulations in Canada.

QualityMetric News

- QualityMetric's Vice President of Operations and Senior Scientist, Martha Bayliss, MSc, recently penned a chapter for an Outcomes Special Report published by Case In Point magazine. Titled, *The Voice of the Patient: The Missing Piece of the Puzzle*, Martha's chapter is centered on the importance of the patient's voice in health care. It also details the various roles that patient-reported outcomes (PROs) can play in the health care process, including their ability to remove guesswork and enhance understanding about how patients are progressing.

- Our popular QM Certified Scoring (Software) is now available in an updated version. Our software is designed to run on the Microsoft® Windows® Operating Systems. You must have sufficient user privileges on the computer in order to install the software. Here are the minimum requirements needed to install and use our software on your system:

    - Hardware Requirement
      - Processor Speed: Minimum 233 MHz
      - RAM: Minimum 64 MB
      - Hard Disk Space: Minimum 100 MB available
      - Video Adaptor and Monitor: Minimum 800x600 or higher resolution

    - Software Requirements
      - Supported Operating Systems: Windows® XP (Service Pack 3), Windows® Vista™ , Windows® 7
      - Microsoft® Windows.NET Framework: Version 2.0 or higher
      - Windows® Installer: Version 3.1 or higher
      - Adobe® Flash Player
      - Web Browser: Internet Explorer® 6.0 or higher

Join the QualityMetric LinkedIn Group
Here's your link to the latest in health outcomes measurement

Product Spotlight

Over the years, QualityMetric has amassed a large data asset involving our health surveys across the health care continuum. This data asset has become instrumental in translating scores from the use of our tools into salient messages about what the scores mean. Here are just some of the databases we have:

- **Normative Databases** - Used to provide estimates of disease burden, identify outliers posing the greatest health risk, assess variability in health of target populations, and determine transition probabilities by

disease and demographic groups.

- **Epidemiological Databases** - Used to provide a means of determining if disease prevalence and severity of disease is greater or less in a particular population, and also provide estimates of the most common co-morbidities associated with disease.

- **Longitudinal Databases (Observational Studies)** - Used to provide estimates of health outcomes in generic and disease-specific populations, transition probabilities in health outcomes by disease status, and benchmarks for changes in health outcomes.

- **Bibliographical Database** - Our SF bibliography contains more than 14,000 peer-reviewed studies in the literature referencing the use of our tools. Information gathered from this database provides a context for understanding differences and changes in scores of our tools across hundreds of diseases and clinical situations.

- **Pediatric Norms/Benchmark Data** - Along with age-based norms, we also have data for children with disabilities and common conditions (e.g. asthma) that can be used to develop benchmarks. We can test for differences in scores across treatment or other meaningful groups.

Learn more about these databases.

Ingenix News

Here is the latest news from Ingenix's many corners of the world:

- In December 2010, Ingenix gained recognition as a thought leader in comparative effectiveness research (CER) - an important topic in today's health care industry. This recognition was on behalf of The Lewin Group, which runs the Center for Comparative Effectiveness Research that focuses on identifying the most clinically effective treatment options for a wide range of medical conditions. According to Cliff Goodman, acting director of the Center and Senior Vice President of The Lewin Group, Ingenix was recognized in part because it "...has one of the largest private-sector administrative claims databases available. The Center can use the unique data assets and tools Ingenix has at its disposal to improve health care effectiveness."

- Ingenix recently developed Health Impact, a tool that predicts diabetes risk, aiding in early disease intervention. Developed by the Ingenix Innovation Lab - a group of employees charged with keeping Ingenix at the forefront of the health care industry - this tool can predict years in advance whether diabetes is on the horizon so patients can make the necessary lifestyle changes and treatment decisions to prevent it. In addition, employers can know if their workforce is at risk and focus wellness resources accordingly.

Publications

QualityMetric publishes a user guide to accompany each PRO health survey that we develop. Here is our most recent publication:

- **User's Manual for the SF-12v2 Health Survey, Second Edition**
  Users of QualityMetric's SF-12v2® Health Survey will find our new *User's Manual for the SF-12v2 Health Survey, Second Edition* very valuable. This manual thoroughly documents the SF-12v2, including the development, administration, reliability, and validity of the survey, as well as its substantial improvements over the SF-12® Health Survey. A portion of the manual focuses on the comparability of scoring between both the SF-12 and SF-12v2, and also that of the SF-36® Health Survey and SF-8™ Health Survey. Chapters addressing enhanced versions of the SF-12v2 (e.g. SF-12v2®-MH Enhanced) and the interpretation of individual-patient and group-level scores are also included. Guidelines concerning the choice of which form to use, as well as tables summarizing results from several relevant randomized controlled trials, are an added bonus.

Contact an Account Executive to place an order or learn more.

Events

QualityMetric representatives will be spreading the word on PROs at the following conferences soon:

- **June 15-17 AHIP's Institute 2011, San Francisco, CA**
- **September 7-9 The Forum 2011: 13th Annual Meeting of the Care Continuum Alliance, San Francisco, CA**

QualityMetric eNewsletter Editor: Kristin Wystepek