

QualityMetric Launches New Version of Patient Health Tracking Service

Online service set to improve doctor-patient communications by providing real-time health assessments for patient populations of any size

Lincoln, RI - March 14, 2003 - One of the most noted trends in health care today involves the empowerment of patients. As health plans work to retain members and clinicians look for more efficient and effective ways to communicate with and deliver care to patients, services like QualityMetric Incorporated's release of Small Group Patient Tracking Service 3.0 is expected to meet high demand.

"When you consider that the average physician sees one patient every seven to nine minutes and spends almost half the work day doing administrative tasks, it comes as no surprise that there would be great interest in a service that promotes efficiency and improved communications while generating individual patient health outcomes assessments to improve care delivery," offered Allyson Ross Davies, executive vice president of products and services for QualityMetric. "With the American Medical Association recently reporting that 78% of physicians now use the Internet for work, with 33% having their own web sites to promote their practices and provide information to patients, the Small Group Patient Tracking Service could have an appreciable impact within physician practices, health plans, and disease management companies," Davies continued.

Specifically, the Small Group Patient Tracking Service 3.0 will be available through QualityMetric's www.qualitymetric.com web site with general health, asthma, and migraine-related patient surveys available online. QualityMetric is the world's foremost provider of patient-based health outcomes assessments. Delivery of health survey capability via the Small Group Patient Tracking Service provides the same scientific validity and clinical significance of QualityMetric's benchmark SF-36®, SF-12®, and SF-8™ Health Surveys. Additionally, the service will offer an affordable, automated, confidential, and secure way to provide health assessments to patient populations.

The Small Group Patient Tracking Service offers health plans, disease management companies, and clinical practices:

- Scientific measurement of patient-reported health outcomes
- Automated data collection service through a secure and confidential web site
- Patient-specific health data in real time
- Clinical monitor for capturing changes in patient health status over time
- Tabled results for individuals or groups

Information on the Small Group Patient Tracking Service is available at www.qualitymetric.com.

About QualityMetric Incorporated

QualityMetric Incorporated has integrated the consumer's voice into health care decision-making with self-reported generic and disease-specific health outcomes surveys used worldwide to measure health status with scientific validity in clinical practice, disease management, population monitoring, clinical trials, and direct-to-consumer marketing. Founded in 1997 by John E. Ware, Jr., PhD, principal developer of the SF-36®, SF-12®, and SF-8™ Health Surveys, QualityMetric's scientific expertise has dramatically evolved the value

and precision of health-related quality of life measurement while our technology applications, including the world's first computerized dynamic health assessments (DYNHA[®]), have broadened the options for administration.

Contact:

Dawn Giles

Sr. Director of Marketing and Business Development

QualityMetric Incorporated

dgiles@qualitymetric.com

401-334-8800 ext.260